



List of Standard Indicators EEA and Norway Grants 2009-2014

Indicators define a measure of change for the results identified and provide objective evidence that this change is occurring. When well chosen, they convey whether key objectives are achieved. Indicators tell us by what standard a result will be measured. It is important that an indicator can be measured consistently over time. Once the indicators have been chosen, baselines and target have to be established. A baseline is the value of an indicator before the implementation of programmes, while a target is the specific, planned level of results to be achieved within an explicit timeframe.

The list of standard indicators consists mainly of quantitative indicators. However, to get a full picture of the outcome or output, it may be necessary to add some more qualitative indicators. We have suggested some below and they are marked with a * symbol and yellow highlighting. By nature, much qualitative data are more subjective than quantitative data. While quantitative surveys can be administered to more people in a shorter time (breadth), qualitative interviews probe for more information from fewer individuals (depth). Quantitative data gathering is often simpler and thus less costly than the qualitative. However, it is not always possible to gather quantifiable information and a qualitative approach must be taken.

Standard indicators are used primarily for reporting purposes and they should produce data that can be aggregated across many similar programmes in different beneficiary states, however if the standard indicators are not suitable for measuring the achievements of the Programme, the Programme Operator must identify other suitable indicators and justify these in the Programme proposal. Please refer to section 3.5 of the *Programme Operators' Manual*.

Indicators shall be defined during the development of the Programme proposal. The Donor State(s) may find it necessary to ask the Programme Operator to include additional indicators after the portfolio of Programmes has been established across the Beneficiary States. This will entail procedures to modify the Programme in line with Article 5.9 of the Regulations.

Programme Area	Expected Outcomes	Outcome Indicators	Definitions
10 Funds for Non-Governmental Organisations	1001 Active citizenship fostered	Number of persons engaged on a regular basis in volunteering with civil society organisations	Citizens participating regularly as opposed to ad hoc participation
		Number of mechanisms fostering dialogue between citizens, civil society and local/national institutions	
		Number of NGOs reporting increase in membership of their organization and increased outreach to citizens	
		Evidence of decision-makers responding to citizens actions	
		Number of mechanisms fostering cooperation and civil dialogue between public and NGOs	
	1002 Increased involvement of NGOs in policy and decision-making processes with local, regional and national governments	Number of national/local NGO coalitions and platforms newly created	
		Attitudes on the part of local authorities to NGOs reported by NGOs involved in the fund (increased understanding, willingness to work more closely with them etc)	* Survey based feedback on attitude changes
	1003 Cross-sectoral partnerships developed, particularly with government organisations at local, regional and / or national level	Number of formal cross-sectoral partnerships facilitating participation of NGOs with public authorities	Establishment of structures or methodologies for ongoing dialogue, cooperation and consultation with NGOs
		Number of mechanisms fostering dialogue between citizens, civil society and local/national institutions	
		Number of NGOs engaged in activities in partnership with local authorities and state institutions	

	1004 Democratic values, including human rights, promoted	Number of NGOs promoting democratic values, including human rights	
		Numbers of NGOs committed to NGO Codes of Practice and ethics	
		Awareness levels on human rights	* Survey based feedback on awareness changes
	1005 Advocacy and watchdog role developed	Number of laws, policies and practices changed or improved as a consequence of NGO advocacy activities	Changes directly related to activities and directly benefitting the communities and sector
		Number of NGOs able to demonstrate increased capacity to monitor and engage with national, regional and local authorities on policy and practice issues, including public campaigns, policy briefing development and policy dialogues	
	1006 Developed networks and coalitions of NGOs working in partnership	Number of NGO networks/platforms/coalitions	
		Attitudes in NGO sector towards co-operation, and the development and sustainability of platforms etc	* Survey based feedback on attitude changes
	1007 Strengthened capacity of NGOs and an enabling environment for the sector promoted	Number of NGOs developing income generation activities to sustain their core work	Non-profit income generating activities such as in the social economy sector, as allowed by law, including delivery of services on behalf of public institutions
		Number of smaller/grass roots organisations demonstrating increased capabilities in relation to sustainability and extension of activities	Longer term management, organisational and financial planning, broadening scope of work
		Number of NGOs reporting strengthened capacities (self assessment)	
		Attitudes on the part of regional and national governments and local authorities to NGOs (increased understanding, willingness to work more closely with them etc)	* Survey based feedback on attitude changes

		Reported professionalism of NGOs (measured by survey or self assessment?)	* Survey based feedback
	1008 Increased contribution to sustainable development achieved	Number of NGOs that have strategic sustainability plans	Plans to respond to ongoing changes in the needs of the community and plans for longer term operational and financial stability
		Numbers of NGO projects that both contribute towards sustainable development locally, regionally or nationally and engage local citizens	
	1009 Provision of welfare and basic services to defined target groups increased	Number of basic and welfare services that meet needs of defined target groups	
		Number of individuals reporting access to welfare/social services that are responsive to their needs (M/F)	Survey based, addressing health, education, social services accessibility
	1010 Empowerment of vulnerable groups	Number of beneficiaries engaged in the strategic planning/implementation of activities	Target group representatives actively involved in shaping the strategic lines and activities
		Number of NGOs using participatory approaches to engage vulnerable groups	Communities intended as ethnic or social groups, and or geographical areas